

TRADES GUY

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HEAVY DUTY MECHANIC | SERVICE MANAGER

Skilled, competent, resourceful, disciplined, professional **Journeyman Heavy Duty Equipment (HDE) Mechanic** with 20+ years of progressively senior experience (regional, national & international service projects); warranty and non-warranty troubleshooting, rebuilding, repairing and maintaining *Lift & Heavy Equipment* including:

- ⌚ Excavators & Dozers
- ⌚ Front-End Loaders & Shovels
- ⌚ Fixed, Portable, Articulated & Crawler Cranes
- ⌚ Articulated Rock & Dump Trucks
- ⌚ Tractor & Trailer Trucks
- ⌚ Bobcats & Industrial Tractors
- ⌚ Forklifts & Scissor Lifts
- ⌚ Aerial Work Platforms (AWP) & Order Pickers
- ⌚ Side & Telescopic Loaders/Container Handlers
- ⌚ Oil/Gas, Mining, Construction & Agricultural Equipment
- ⌚ Warehouse & Material Handling Equipment
- ⌚ On & Off Road Equipment
- ⌚ Engine, Electric & Hybrid Powered Equipment
- ⌚ Diesel, Gas & LPG Powered Systems
- ⌚ Electrical, Electronic & Logic Control Systems
- ⌚ Hydraulic, Mechanical & Pneumatic Systems
- ⌚ Engine and Transmission R&R
- ⌚ Generator, Compressor and Pump R&R

Journeyman Heavy Equipment Technician Certificate - Transport Trailer Mechanic (On-road)

Red Seal Journeyman Heavy Equipment Technician Certificate - Heavy Duty Equipment Mechanic (Off Road)

HEAVY DUTY MECHANIC & SERVICE MANAGEMENT EXPERIENCE

MASTER HOME MAKEOVER, Calgary, Alberta **Heavy Duty Equipment (HDE) Mechanic**

- Reporting to the President, troubleshoot, service and maintain shop and field equipment; including bobcats, forklifts, trucks, aerial reach lifts, JCBs, generators, compressors, fleet vehicles and agricultural equipment

CERVUS EQUIPMENT, Calgary, Alberta **Heavy Duty Equipment (HDE) Mechanic**

Reporting to the Service Manager, diagnosed, repaired and maintained field/shop rental, sales and service equipment; *forklifts, aerial platforms, scissor lifts (Clarke, JLG, Genie), industrial floor sweepers, fleet vehicles, trailers and bobcats.*

CONTRIBUTIONS, RESULTS & RECOGNITION

- ⌚ Cleaned up backlog of outstanding equipment which required higher levels of technical experience to resolve (*e.g. off brand, trade-in, re-sale and older items*); improved equipment life cycle, contributed additional revenue, built customer confidence and enhanced company credibility
- ⌚ Re-organized and structured sections of the workshop to allow more efficient access to critical tools, reduce turn-around time and mitigate potential hazards
- ⌚ Provided ongoing technical support and training to junior technicians; allowing them to competently complete first, second and third year apprenticeships
- ⌚ Received letter of recommendation from the Service Manager which met criteria for Red Seal Certification

KEY SERVICE & CUSTOMER FUNCTIONS

- Advised and sold customers on identified items that would effectively resolve safety, life cycle, repair, maintenance and equipment performance issues
- Assessed and provided estimates along with parts required to repair equipment
- Diagnosed root cause of issues and repaired or replaced hydraulic, pneumatic, mechanical, electrical, electronic, instrumentation, gas, diesel and LPG components/systems
- Serviced 200 pieces of fleet rental equipment; delivering maintenance and technical support to client sites across Northern Alberta (Suncor Aviation, PPG, CAT Rental)
- Utilized laptop diagnostic software, pressure/flow gauges, test meters and measuring equipment to diagnose and accurately determine root cause of faults
- Used stick welders and oxyacetylene cutters to repair structural steel components
- Refitted new vehicles with compressors, racking, tools, stock and equipment for field service work
- Carried out post repair inspection, quality, safety and operational checks prior to final release

T.S.C. (TECHNICAL SERVICES & COMPONENTS), Bolton, U.K.
HD Field Service Equipment Mechanic / Field & Shop Manager

Reporting to the President, supervised and managed field and shop service projects across northern U.K. involving up to 15 Service Technicians and \$6.5M in annual revenue; *mining, construction, power station, chemical, food production, warehousing, material handling and agricultural equipment.*

HEAVY EQUIPMENT SERVICE & MAINTENANCE

- Serviced CAT, Hitachi, Volvo and John Deere products; including *excavators, front end loaders, dozers (D8 & D9), graders, articulated rock trucks, transport equipment, dump trucks, cement mixer, bobcats and tractors*
- Repaired, serviced and maintained *forklifts, scissor lifts, order pickers, overhead, articulated & portable cranes* (i.e. HIAB, JLG, JCB, Genie, Moffat)
- Repaired and replaced CAT, Rolls Royce, Cummins, Perkins, Ford and Rushton engines
- Repaired or replaced hydrostatic, manual, power drive and top drive components (transmissions)
- Wrote and updated preventative, predictive and life cycle maintenance plans to address field, shop and plant needs

CONTRACTS & INSPECTIONS

- Estimated, negotiated and wrote service contracts
- Scheduled, provided and oversaw periodic inspections to meet licencing, preventative maintenance and **MOT** (Ministry of Transport) regulations

CONTRIBUTIONS & RESULTS

- Ⓢ Leveraged industry reputation, expertise and experience to secure over 200 new contracts (e.g. British Aerospace, British Leyland, Coopers Filters, GEC, Kellogs)
- Ⓢ Structured rental fleet to meet regional demands resulting in 90% utilization, revenue growth from \$500K to \$1.1M and increased fleet size (80 to 160 machines)
- Ⓢ Grew Service Department from 5 to 15 dedicated Technicians in field and shop operations allowing company to meet growing demand, maintain customer confidence and ensure timely service
- Ⓢ Developed Apprentice and Junior Mechanics to Journeyman Shop and Field Technicians; boosted employee loyalty, ensured high level of brand knowledge, enhanced team dynamics, improved workplace morale and increased personal ownership
- Ⓢ Developed from concept and implemented company-wide HSE program complete with First Aid, Health & Safety Training, PPE and Equipment Licencing; reduced near misses 21 to 2, minor accidents 12 to 1, major accidents to 0%, insurance costs 20% and improved performance 8% to 12%

Previous Mechanical & Technical Experience

- **HDE Field Service Mechanic/Engineering Manager/Shop Manager** (LANCASTRIAN LIFT TRUCKS) - contract service projects in the U.S., U.K., Ireland, France, Germany, Greece, Malta, Dubai and Australia; engineered, refurbished, rebuilt, commissioned, warranted and maintained **on/offroad vehicles, stationary & mobile heavy equipment** (*fixed cranes, crawler cranes, excavators, loading shovels, dozers, industrial dump trucks*), **engine powered generators, pumps & compressors, material handling equipment** (*rough terrain & industrial forklift trucks, side loaders, telescopic loaders, container handlers*), **agricultural equipment** and **tractor/trailer units**
- **Regional O.E.M. Field Service Technician** (COVENTRY CLIMAX/KALMAR CLIMAX) - serviced regional, national and international contracts related to custom designed and company manufactured **material handling, engine powered** (*diesel & LPG*), **hybrid** (*LPG & electric*) and **electric powered** (*12, 18, 24, 36, 48, 72 & 80 VDC*) equipment; clients in mining, oil & gas, rail, aviation, military, power supply, chemical and food production

EQUIPMENT & SAFETY TRAINING

CERVUS EQUIPMENT

- Ⓢ Industrial Lift Operator Safety Training Ticket
- Ⓢ Telehandler Operator Safety Training Ticket
- Ⓢ Aerial Work Platform (AWP) Safety Training Ticket
- Ⓢ WHMIS & TDG Training Tickets
- Ⓢ Fall Restraint/Arrest Safety Ticket

A.R. WILLIAMS TRAINING CENTER

- ✎ Industrial Lift Operator Safety Training Diploma
- ✎ Clark Equipment Certification - LPG Combustion Engine, Operation, Technical Training & Testing
- ✎ Sellick Forklift Service Orientation Certificate

TECHNICAL EDUCATION

NORTH CHESHIRE TECHNICAL COLLEGE, Warrington, U.K.

B-TEC HNC (Business & Technical Higher National Certification)

LEIGH & WIGAN TECHNICAL COLLEGE, Wigan, U.K.

City & Guilds Certification - Light Automotive / Heavy Vehicles & Equipment